

AMA Express Skills Courses: Technical Requirements

Acquire a Headset

In order to participate in an AMA Express Skills course, an appropriate computer headset is required. All participants will need to ensure that they have acquired one before the course begins.

AMA strongly recommends that for Express Skills courses, participants use a headset with the following characteristics:

- USB connection, with plug-and-play capability (i.e., with the software driver included)
- A built in microphone with noise-cancelling capabilities
- Clear digital stereo headphone audio

A good indication that a headset will perform well for AMA Express Skills courses is a “designed for videoconferencing” or “designed for Skype” label.

An example of a headset which has been found to work well with AMA Live Online programs is the [Logitech h340](#).



Operating System

1. Windows 7 or later
2. MAC OSX 10.12 or later

Browser

- **Windows:**
 - Firefox v65.0 or above
 - Google Chrome v70.0 or above
 - Edge v42.0 or above
- **MAC:**
 - Safari: v12.0 or above
 - Firefox v65.0 or above
 - Google Chrome v70.0 or above

Other Software

- Adobe Acrobat Reader v10 or higher

Additional Specifications

- Broadband internet connection:
 - 1 Mbps or faster;
 - Wired (not wireless) recommended